



Boeing

" MobileFrame's software provides substantial savings to Boeing by eliminating time-consuming, error-prone manual processes. We competed against several other mobility companies to win this business, but none of the other providers came close to offering the flexibility and ease of use of MobileFrame. Our product offers Boeing the unique ability to automate all of their manual processes on one standard platform and make any changes they need on a moment's notice."

- Lonny Oswalt, CEO of MobileFrame

INDUSTRY:

Field Service

PRODUCT:

MobileFrame Business Suite™

APPLICATIONS:

- Field Service Automation
- Inventory Orders
- Sched. Maintenance Req.
- Mobile Data Collection
- Time Tracking

MOBILE DEVICES:

Any .NET enabled device

- Pocket PC
- Laptop
- Tablet PC



CLIENT

Boeing is the world's foremost aerospace company and the largest manufacturer of commercial jetliners and military aircraft, with capabilities in rotorcraft, electronic and defense systems, missiles, satellites, launch vehicles and advanced information and communication systems. Boeing's reach extends to customers in 145 countries around the world, and Boeing is the number one U.S. exporter in terms of sales.

BUSINESS ISSUES

Boeing has over 10,000 mobile personnel who perform field service and inventory management functions daily. Previously, Boeing field personnel relied on paper-based field service and inventory management forms, which were both inefficient and error prone. They were required to complete paper forms by hand resulting in time wasted managing an inefficient, labor-intensive process. Boeing's back office staff was then required to manually enter this data into Boeing's backend systems, resulting in numerous transcription errors.

MOBILEFRAME SOLUTION

Using MobileFrame software, Boeing was able to quickly create and deploy an electronic version of their Inventory Order and Scheduled Maintenance Request to personnel in the field. Now, as Field Service personnel complete the Inventory Order, barcode scans of the inventory are automatically captured and embedded in the workflow. All Inventory Orders are synchronized from the field and automatically updated in Boeing's back office AssetSmart Inventory system. This results in greatly improved efficiency and immediately enhances the Boeing's bottom line.

Deployment of these mobile applications provided Boeing the benefit of:

- Eliminating manual data entry on paper forms and resultant transcription errors
- Enforcing standards and validation at the point of data entry
- Greatly Increased productivity and
- Immediate ROI

MobileFrame's software allows Boeing to create entirely new mobile applications for deployment on-the-fly to different department's without the need for custom programming. Our Smart Architecture™ integrates intelligent networking with a thick client so that mobile workers always have complete workflow available to them whether or not network connectivity is continuously available.

MobileFrame's platform eliminates custom programming through an intuitive, user friendly point-and-click desktop, enabling novice computer users to easily deploy sophisticated custom mobile applications. With integrated intelligent networking, prioritized synchronization, remote device configuration and management, and remote software updates all built-into one software platform, MobileFrame significantly streamlines mobile application development, deployment, and administration. Our Business Suite™ is the only fully self-contained Configurable Mobile Application™ platform that delivers full functionality out-of-the-box, with no custom coding, no third party mobile gateways, synchronization engines or SDK's required.